

Muti Shuman

As a hard-working, flexible team player, excellent communicator, and quick learner, I have the capacity to assimilate and have been an accomplished driver of diversified projects. I strive to do my best with every opportunity handed to me and take pride in my work while motivating my team's success as well.

EXPERIENCE

Apple, Stanford, CA— *Genius Technician* January 2022 - Present

- Create creative innovative **hardware, software, and environmental** solutions for Apple users, impacting thousands.
- **Lead** and guide a team of 10+ technicians to achieve performance goals and elevate technical expertise.
- Ensure **efficient** repairs of 20+ devices daily, prioritizing safety and success.

Apple, Stanford, CA— *Sales Specialist* July 2021 - January 2022

- **Communicated effectively** with my fellow team members to assist 100's of customers per week and address diverse/varied levels of Apple product knowledge.
- **Supported** the Genius Bar by resolving various technical issues daily, enhancing customer satisfaction and boosting overall **productivity**.
- Assisted customers in maximizing their potential with Apple products and services, contributing to a **95%** customer **satisfaction rate**.

Sequoia Networks, Santa Clara, CA— *Intern* April 2021 - July 2021

- Managed and maintained data servers while **troubleshooting** and resolving **software** and **hardware** issues for multiple client companies.
- Provided **technical support** to diagnose and resolve 10+ IT issues daily, improving uptime and productivity.
- This experience helped me gain comprehensive expertise in IT infrastructure, technical troubleshooting, system maintenance, and problem solving.

EDUCATION

Santa Clara University, CA — *B.S Computer Science & Engineering*

August 2023 - June 2025

- Relevant Coursework:
 - CSEN 166 - Machine Learning & AI
 - CSEN 79 - Advanced Data Structures
 - CSEN 146 - Computer Networks (IOT)

College of San Mateo, CA — (3) *A.S - Engineering, A.S - Science, A.S - Mathematics*

August 2020 - June 2023

Junipero Serra HS, San Mateo CA — *High School Diploma*

August 2018 - June 2020

PROJECTS

Personal Web Server — *August 2024 - Present*

- Designed, launched, and secured a personal website/web server using a Raspberry Pi.
- Installed and configured a custom firewall to protect the server from unauthorized access.

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SKILLS

Coding:

- C, C++, Python, Java, HTML, CSS

CAD:

- Fusion 360, Sketchup, 3D printing

Soft Skills:

- Advanced problem solving
- Clear **Communication**
- Strong attention to detail
- Works well in teams
- Natural **Leader**
- Approachable Demeanor

Languages:

- Proficient in English
- Advanced in Arabic

AWARDS

- First Place in Fusion 360 **Auto Desk** design competition (CSM)
- Honors at Junipero Serra HS, CSM, Santa Clara

Hobbies

- Volunteering, Hiking, Gaming, Basketball, Cars, Coding.

- Automated multiple daily security checks and updates, integrating alerts to my phone and leveraging fail2ban to block malicious user attempts proactively.

AI Emotion Detection — *July 2019 - August 2019*

- Collaborated with a team to develop a website with two primary goals: designing an AI capable of recognizing emotions with 85% accuracy and building foundational knowledge in data science and AI development.
- Wrote and optimized 10+ scripts for data collection, organization, and labeling, resulting in a dataset of over 5,000 labeled samples for training the AI model.

AI Gesture Detection Device / Task reminder — *June 2024 - Present*

- Currently designing and developing an AI Gesture Recognition Device to support children with Autism in managing daily school activities.
- Leveraging skills in Python for scripts, C, C++ for our windows application, Soldering the components, CAD for the 3D printed parts, and PyTorch for the Machine Learning aspect.
- More details to come!

First Place in CAD Design Competition — *June 2022*

- Designed and developed a Single Handed Utility Tool for people with disabilities, which earned me 1st place in the multi college AutoDesk Design Competition.
- Leveraged Fusion 360 software for precise product development, enhancing user accessibility and usability for those with limited mobility.